

DevOps Developer

Location: Kitchener, Ontario

Job Description - Full time, permanent



About us:

ProNavigator is a venture-backed insurance technology company. Our team is made up of insurance industry veterans, technology experts, and data scientists who've come together to build solutions specifically for the insurance industry. ProNavigator's platform incorporates natural language processing and machine learning to improve access to information and automate workflows for customers, distribution partners and employees. This is a great opportunity to join a tight-knit, fast growing team.

About the role:

We're looking for someone to come in and take our deployments, cloud platforms, and monitoring to the next level of scalability and reliability. We value ownership, accountability, and a customer-first approach, and this role is no different.

This is an opportunity to really refine and execute the strategy of what will continue to push our ability to deploy safely, monitor actively, and scale seamlessly. Maybe you're currently in a team and looking for more of that ownership, maybe you're bored because you've solved it all and you want to do it again, or maybe you'd just love joining a team where you can have a real impact. Whatever the reason, if you want to contribute to our goals and our engineering practices, this is the role for you.

Key Responsibilities:

- Build and maintain services and tools to ensure the stability and deployability of our product
- Maintain our AWS environments - including budgets, regional support, and backup strategies
- Implement and tune our monitoring systems to detect, report, and recover from incidents
- Deploy our services and tools and manage our Docker clusters
- Refine our engineering best practices to reinforce deployable and maintainable code
- Organize and run incident simulations and drive resolutions for findings
- Participate in our on-call rotations and own the backlog of items to reduce on-call events
- Actively participate in our security audits and process definitions

Required Skills and Qualifications:

- Proven experience developing and deploying into AWS environments
- Experience with distributed application systems
- CI/CD experience with systems like Bitbucket's Pipelines
- Familiarity with container systems such as Docker
- Experience with AWS's CloudWatch, especially with serverless monitoring
- Collaboration and teamwork is key.

- An appetite for learning new technologies/methods and working with the team to understand if/when those should be introduced

The Perks:

While we have enabled people to start a safe return to the office, we'll continue to support remote employees as part of our growth. When we do have an office, we offer snacks, beverages, game nights, and more. But doesn't every high-tech company?

What we can promise is a team that is driven on the idea that we can and will change the world of Insurance. A team that will be enabled to make mistakes because we're pushing the limits of technology. And a team that is built with a simple approach: no jerks, no egos, candid feedback is always better than polite hypocrisy, the growth of our people drives the growth of our product, and a true belief that diversity drives innovation.

But if you really need some perk details:

- Benefits after 30 days - health, dental and vision
- Competitive salary, vacation, and equity (we're all owners here)
- Great office location - The Tannery in downtown Kitchener, surrounded by public transit, restaurants and activities
- Parking, unlimited coffee/tea, snacks, social events - when the office reopens fully
- Recognition of wins - we believe in recognizing individual employee successes, departmental and company wins and make sure we celebrate them.
- We are foodies at heart and hope you are too... in-person weekly lunch and learns when the office is open and virtual quarterly meetings with gift cards for food delivery provided
- Weekly online games with various staff members.
- "Get to know your coworkers" time weekly while we are virtual
- Diverse, fun co-workers. A culture unlike any other.

To apply

Send a resume to admin@pronavigator.ai.