

## Test Specialist

Location: Kitchener, Ontario

Job Description - Full time, permanent



### About us:

ProNavigator is a venture-backed insurance technology company. Our team is made up of insurance industry veterans, technology experts, and data scientists who've come together to build solutions specifically for the insurance industry. ProNavigator's platform incorporates natural language processing and machine learning to improve access to information and automate workflows for customers, distribution partners and employees. This is a great opportunity to join a tight-knit, fast growing team.

### About the role:

At ProNavigator, we believe product quality is everyone's responsibility. But we also know that doesn't mean everyone is good at or even knows how to test. That's where you come in.

We're looking for a testing professional that can provide input throughout the lifecycle of our products - identifying risks, test scenarios, and tests plans. You'll help guide development teams in their approaches to ensuring testing is just part of the way we work. You'll also get in the weeds, performing manual exploratory testing and creating tools to make testing more repeatable and focused. And you'll work to understand our customer to be another voice for them in our development teams.

Most importantly, you'll grow as we grow. Ready to help hold us all accountable for quality? Keep reading!

### Key Responsibilities:

- Work with teams to determine the testing approaches that ensure high-quality customer outcomes
- Perform exploratory testing on new and existing functionality, underpinned with context driven testing methods
- Work with product management to help qualify the risk profiles of solutions and allow quality to be part of our prioritization process
- Build and share domain knowledge through wikis, lunch & learns, and team meetings
- Create, improve, and refine automated testing scripts, tools, and frameworks
- Actively participate in our triage, planning, and rollout processes to ensure testing is part of everything we do

### Required Skills and Qualifications:

- Strong communication and collaboration skills
- Comfortable working with the various roles across our product development teams
- An opinion, voice, and passion for testing as a part of a team's DNA
- Demonstrated skill as an exploratory tester, underpinned by context driven test methods

- Experience testing SaaS applications
- Experience with API testing and tools (Postman, Fiddler, etc.)
- Experience with scripting languages (such as Python)
- Experience with developing and debugging automated tests
- Bonus points if you're experienced in any of these additional areas:
  - Accessibility testing
  - Load and Performance testing

### **The Perks:**

While we have enabled people to start a safe return to the office, we'll continue to support remote employees as part of our growth. When we do have an office, we offer snacks, beverages, game nights, and more. But doesn't every high-tech company?

What we can promise is a team that is driven on the idea that we can, and will change the world of Insurance. A team that will be enabled to make mistakes because we're pushing the limits of technology. And a team that is built with a simple approach: no jerks, no egos, candid feedback is always better than polite hypocrisy, the growth of our people drives the growth of our product, and a true belief that diversity drives innovation.

But if you really need some perk details:

- Benefits after 30 days - health, dental and vision
- Competitive salary, vacation, and equity (we're all owners here)
- Great office location - The Tannery in downtown Kitchener, surrounded by public transit, restaurants and activities
- Parking, unlimited coffee/tea, snacks, social events - when the office reopens fully
- Recognition of wins - we believe in recognizing individual employee successes, departmental and company wins and make sure we celebrate them.
- We are foodies at heart and hope you are too... in-person weekly lunch and learns when the office is open and virtual quarterly meetings with gift cards for food delivery provided
- Weekly online games with various staff members.
- "Get to know your coworkers" time weekly while we are virtual
- Diverse, fun co-workers. A culture unlike any other.

### **To apply**

If you like to work hard and play hard and have a sense of urgency please send your resume and cover letter outlining your skills to our needs to [admin@pronavigator.ai](mailto:admin@pronavigator.ai)